



#myhappyplace

LOUIS HOTELS
www.louishotels.com

OUR PEOPLE, OUR COMMUNITY, OUR PLANET



We Care... and it shows

For 80 years, Louis Hotels has been creating destinations that are synonymous with happiness. But every time we type **#myhappyplace**, we are aware of our responsibility to deliver and to help you – our associates – meet the expectations of today's travellers. At the same time, we recognise the importance of respecting our environment for the sake of generations to come.

So when we speak of CSR, we are not purely focused on philanthropy. At Louis Hotels, CSR is a mind-set that governs our day-to-day business. It directs us in every aspect of our operation, as we assess our impact on both the environment and our society.

Indeed, our overriding motto is captured in two simple words: **We Care**. Far more than just a slogan, this motto manifests itself in our dedicated CSR policies and actions, as well as in our ever-evolving Sustainability Policy, which is today more pertinent than ever before. Our emphasis on caring for the environment, our people, and the local communities in every Louis Hotels destination translates into greener and more ethical holidays, which are increasingly in demand.

Thanks to the good relations and open communication we foster with the trade, our staff and our guests, the results of our efforts are multiplied, proving that we really are **stronger together**.

Jason Perdios,
Chief Executive Officer
Louis Hotels

OUR PEOPLE, OUR COMMUNITY, OUR PLANET

THE CSR COMMITTEE

that cares

MEET OUR NEW CSR COMMITTEE. AT THE HELM OF OUR SOCIAL AND ENVIRONMENTAL PROGRAMMES THEY WILL BE BUILDING AND IMPLEMENTING OUR CSR STRATEGY ACROSS ALL OUR DESTINATIONS FOR A BETTER TOMORROW.

At Louis Hotels we firmly believe that it is our duty to 'give back'. The aim of the new committee is to find areas within our operations where we can build upon our existing culture of social contribution. This new mechanism for our CSR actions will help to find additional ways to contribute to the destinations where we are present - both directly and indirectly.

Marios Ioannou,
Chief Financial Officer
Louis Hotels



Popi Tanta,
Chief Commercial Officer
Louis Hotels



Sustainability is now a big part of our daily lives and it is both our obligation and our desire to care for the environment, the stakeholders of our business, and all those who are affected by our operations in order to make the world a better place in all aspects. The new committee has been created to ensure that we are going about this in the best way so that we implement real changes that will positively impact the generations that will follow.

Marios Perdios,
Chief Operations Officer
Louis Hotels

Recognising that sustainability is a tool for creating an authentic, quality and responsible tourist product, Louis Hotels has incorporated sustainable practices into its operations as part of its overall strategy. It is extremely important that our guests are able to enjoy their holiday with a clear conscience; that they have positively impacted the environment and local community with their choices, and we will ensure that efforts are ongoing and increased through the CSR Committee and its actions.

OUR PEOPLE, OUR COMMUNITY, OUR PLANET

ECO CHAMPIONS CSR AMBASSADORS

TO REINFORCE OUR PHILOSOPHY OF 'HOLIDAYS THAT CARE' WE HAVE APPOINTED A CSR AMBASSADOR IN EACH OF OUR HOTELS. THIS PAST SEASON THEY WERE TRUE CHAMPIONS OF THE CAUSE, TAKING PART IN A NUMBER OF DIFFERENT SOCIAL AND ECO ACTIVITIES. THESE EFFORTS ARE RECOGNISED AND REWARDED THROUGH THE YEARLY 'CSR CHAMPIONS' AWARD.



DROPS OF LIFE
Regular blood drives take place at our hotels with our staff always happy to donate. The blood drives that took place in 2019 included amongst many other hotels, the Louis Creta Princess Aqua Park & Spa in Crete.

RUNNING IN TANDEM
Over 2,000 runners - including guests and staff of Louis Hotels - participated in the Cyprus Logicom Marathon in Paphos in March. Thanks to our colleagues and guests who participated. We are already counting the days for next year's marathon!

COASTAL CLEAN-UP
With the majority of our hotels enjoying beach locations we care deeply about the condition of our coasts. Periodic beach clean-ups are organised throughout the season with all our staff joining in to maintain the natural environments of our destinations.



TURTLE WATCH
Green and Loggerhead turtles are protected species that nest at some of our destinations. Louis Hotels work alongside turtle conservation groups to help raise awareness, and take action to contribute to their protection.



THE FINAL STRAW!
As part of our efforts to minimise the use of plastic at our hotels, our CSR Ambassadors have taken the initiative to encourage guests to refuse the straw when ordering drinks through informative posters placed at bars.

A CULTURE OF CARING



A PRECIOUS GIFT
'Happy faces in happy places' is not just a slogan for us and helping children with Leukaemia is the perfect example of this ethos in action. As part of our new CSR programme our Cyprus hotels have teamed up with the Karaiskakio Foundation to train a team of volunteer staff on how to perform swab sample tests on colleagues who wish to become bone marrow transplant donors.

ENERGY EFFICIENT HOSPITALITY

At Louis Hotels it is our vision to steadily achieve - and exceed - all the goals we have set for a cleaner, greener way of operating and our strategies so far have borne these significant results.

The Result

15%
ENERGY REDUCTION
per guest per night

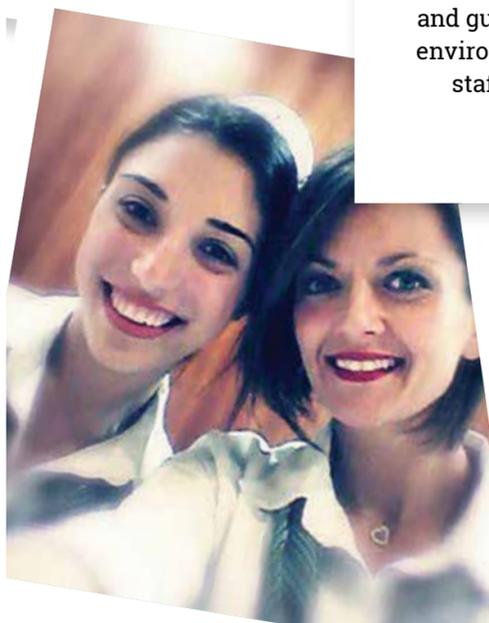
20-30%
of our existing ENERGY needs covered by RENEWABLE sources.



17 HOTELS AWARDED



Implementation of ISO 140000 ENVIRONMENTAL MANAGEMENT SYSTEM



OUR HAPPY PEOPLE

Today's generation seek careers with a strong sense of meaning.

Our **'Happy Faces in Happy Places'** set of values helps staff find meaning and significance within their roles at Louis Hotels and guides our togetherness as people and colleagues.

This culture of one big, happy Louis Hotels 'family' creating and experiencing happy moments is tangible for both partners and guests, resulting in warm and welcoming environments where fulfilled and appreciated staff express this through their passion for their jobs.



OUR PEOPLE, OUR COMMUNITY, OUR PLANET



CELEBRATING TOURISM TOGETHER

Louis Hotels took part in marking 'World Tourism Day' on September 27, 2019 with an online competition that united guests and staff under the theme **'Tourism and Jobs: A Better Future for All'**. Guests in Cyprus and Greece were invited to submit a photo with any member of our hotel staff and post it to their social media page. The competition participants were entered into a prize draw to both win a free five-night stay package at a Louis Hotel in Cyprus of their choice. The competition ties in with our **'Happy Faces in Happy Places'** HR programme, which is aimed at satisfying guests through the wellbeing of our staff. Individual hotels also marked the occasion in different ways, including showcasing and promoting local cuisine and culture.



Congratulations to the winners of our Competition! James Thomson and Herodotos Herodotou from Louis Ledra Beach have won a free five-night stay, at any Louis Hotel in Cyprus.

WELCOME TO THE FAMILY

New staff are always warmly welcomed at Louis Hotels and with our new induction booklet they are presented with a fun manual that provides guidance to enable and motivate employees to not only keep the brand promise but to 'live' it. The booklet features information ranging from an overview of Louis Hotels; its working environment and expectations from personnel, to our ethos for a fair and safe workplace based on respect, communication and equality. Our philosophy revolves around our 'family' enjoying their role and feeling fulfilled through teamwork and ongoing personal development. A key message of the booklet that always endures is our commitment towards our staff: **"Simply knowing our colleagues arrive and leave from work feeling upbeat and with an eagerness to give their best, motivates us daily towards even higher standards of excellence."**



1000 NIGHTS AND COUNTING!

At Louis Hotels we care about our guests as part of our extended family and work hard to ensure that each and every one of them feels this from the moment they walk through the door.

The evidence of our success is the high number of satisfied guests who return year-after-year.

In October 2019, our **'family member for life'**, guest **Pat Berrington** from the UK was presented with an honorary plaque by the Mayor of Yeroskipou (Paphos), staff and management of Louis Ledra Beach Hotel in recognition of her yearly selection of the hotel since 1989. Pat has amassed an impressive 1000 nights as our guest at the popular Paphos hotel by visiting the hotel 35 times.



DESTINATION WELLBEING

As part of our ethos of creating a healthy and happy work environment for our people, Louis Hotels organises an annual welfare fund trip for staff which serves as an opportunity for our staff to spend time together and bond and is also a way of showing them that their wellbeing is important to us. The Austrian capital Vienna was the destination for 2019's November trip.

We care PROMOTING LOCAL

AN INCREASING NUMBER OF TODAY'S MODERN TRAVELLERS CARE ABOUT THE ORIGIN OF THE INGREDIENTS USED IN THEIR MEALS, AND IN PARTICULAR, LIKE TO SEE LOCAL, AUTHENTIC, QUALITY PRODUCE THAT GIVES THEM A REAL TASTE OF THEIR HOLIDAY DESTINATION.

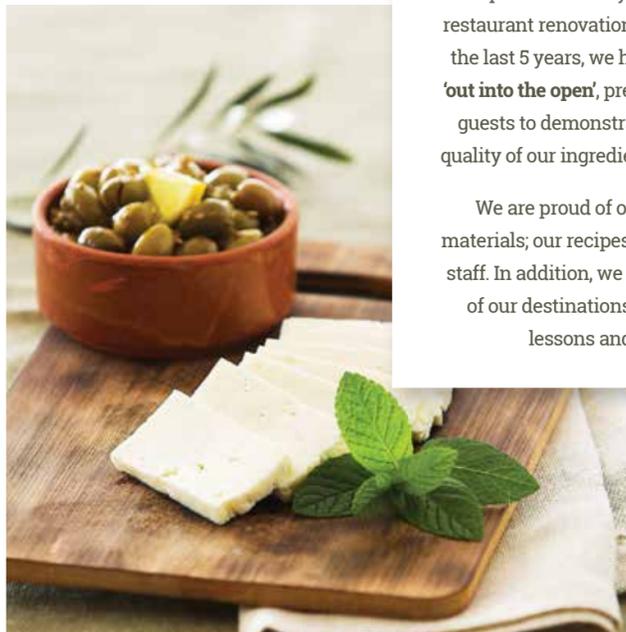


Kyriakos Soteriou
Executive Chef, Cyprus

A significant part of our CSR strategies at Louis Hotels is our large network of trusted, local suppliers in Cyprus and the Greek islands. By working hand-in-hand with the communities we operate in, our guests benefit from the highest-quality, local cuisine, whilst local growers, producers and businesses also benefit from increased employment opportunities and a healthier economy.

As part of our daily operations and through restaurant renovations that have taken place in the last 5 years, we have brought our kitchens 'out into the open', preparing food in front of our guests to demonstrate our confidence in the quality of our ingredients and cooking methods.

We are proud of our raw, locally-sourced materials; our recipes and our excellent kitchen staff. In addition, we share the culinary secrets of our destinations through guest cooking lessons and master classes.



Soteris Iordanou
Head Chef, Elliniko



AUTHENTIC ISLAND FARE

A huge 70% of our produce is locally sourced. Each destination proudly produces its own unique products that gives our guests the opportunity to taste authentic cuisine, such as Halloumi and Anari cheeses, Greek yogurt, traditional sausages and cured hams. A new initiative at all Cyprus hotels this coming year will also see the addition of at least 3-4 local food options at mealtimes to showcase the gastronomy of the island.



LOCAL BREAKFAST

We have been an enthusiastic supporter of the Local Breakfast initiative in Cyprus and Greece, which focuses on offering guests a dedicated 'corner' in the buffet breakfast with traditional food such as village bread, olives, fresh fruit, local cheeses, cured meats and regional extras such as carob syrup, natural yogurt and homemade preserves.

tasty EXPANSION

Louis Hotels add something extra to hotel cuisine with branded, franchised restaurants that offer an additional, delicious dining proposition for guests. But it is not just our guests who can now enjoy our branded restaurants; thanks to concerted expansion in Cyprus, this year saw an additional four outlets opening up to the public bringing the total to eight restaurants.



Elliniko at the Louis Ivi Mare Hotel

In particular, Akakiko opened a take-away concept in the new Nicosia Mall, and full-service Akakiko restaurants were opened at the new Polis 1907 Suites in Polis Chrysochous, Paphos, and the new five-star Louis Ivi Mare hotel in Paphos. Meze by Elliniko also opened at the Louis Ivi Mare, welcoming hotel guests and the general public alike.



Akakiko at the Polis 1907 Suites

OUR PEOPLE, OUR COMMUNITY, OUR PLANET

SUCCESSFUL

LAUNCH

2019 SAW THE ADDITION OF TWO EQUALLY ELEGANT BUT UNIQUELY DIFFERENT HOTELS TO OUR PORTFOLIO IN PAPHOS, CYPRUS WITH THE SUCCESSFUL LAUNCH OF LOUIS IVI MARE HOTEL AND POLIS 1907 SUITES.



CHRISTOS ZORPAS
Hotel Manager,
Louis Ivi Mare

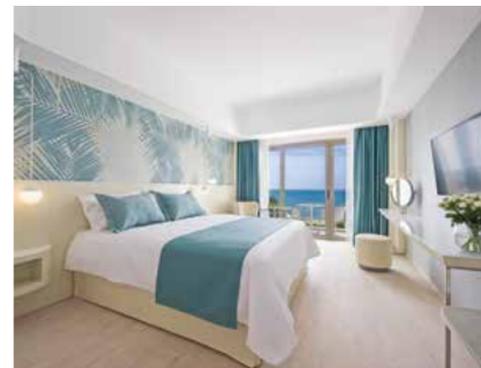
A 5-STAR DEBUT **LOUIS** ivi mare

The brand new, 5-star Louis Ivi Mare hotel debuted to great success. Hotel Manager Mr Christos Zorpas says of the launch: "The opening of the Louis Ivi Mare was met with much enthusiasm by its first guests". Featuring the longest outdoor swimming pool in Paphos at 67m, the hotel also offers a Spa Centre, two bars and three restaurants which include branded Greek and Asian a la carte options.



FANTASTIC
Spent two weeks at this fantastic hotel. Facilities, restaurants and bars very good. Swimming pool is ideal with plenty of sun loungers. Staff are all first class. Have not had better service anywhere. Would highly recommend this hotel to anyone.
WildTurkey8960, Lytham St Anne's, United Kingdom

RELAXATION PERSONIFIED
If you are looking for a relaxing/chilled out holiday, I couldn't recommend this any more. A beautiful hotel that was perfect for a much-needed recharge. The staff were all so friendly and were extremely attentive to your needs. The food was great and the rooms were top notch.
Ben, Chesterfield, United Kingdom



HOTEL WITH HERITAGE

Louis Hotel's newest boutique hotel, Polis 1907 Suites, is uniquely set in an old mansion that was built at the beginning of the 20th century. Through a complete renovation it was revived with the addition of modern comforts whilst preserving its connection to the Cypriot culture in a more contemporary version. The hotel features an Akakiko restaurant and beautiful garden with breakfast and brunch served in the courtyard in the morning, and coffee and pastries available throughout the day.



UK PRESS IN PAPHOS

With the launch of the Louis Ivi Mare, select press from some of the UK's biggest and most influential publications were invited to experience both the hotel and all that destination Paphos has to offer.

The 4-day itinerary included daytrips to the mountains; a Blue Lagoon boat trip; history spotting at the Tombs of the Kings archaeological site, and of course, experiencing all that the hotel has to offer! The press trip was enjoyed by all who attended with the Louis Ivi Mare and Paphos positively featured in OK! magazine UK, The Sun, MSN Travel, The Scottish Sun and Sunday people, among other leading media.



The new Louis Ivi Mare and Paphos as a destination were featured extensively in the UK press.



REFRESHED AND RENOVATED

THE 2019 SEASON STARTED WITH WELCOME CHANGES THAT TRANSFORMED GUEST FAVOURITES INTO SOMETHING BIGGER AND BETTER BOTH IN CYPRUS AND GREECE.



LOUIS creta princess
aqua park & spa



DESTINATION FAMILY FUN

Our 4-star family hotel in Chania, Crete - Louis Creta Princess Aqua Park and Spa - welcomed its guests for the new season with a host of changes and a new name to reflect its increased facilities.

- Full renovation of all guest rooms
- New furniture in guest rooms
- New LCD TVs in guest rooms
- New outdoor furniture on balcony
- Main restaurant refurbished including a new adult-only dining area
- Refurbishment of bar
- New 250m² Spa with different treatment rooms, hammam and hairdressing salon

NEW FACE FOR 2020

LOUIS HOTELS CONTINUES TO EVOLVE AND OFFER NEW AND IMPROVED FACILITIES AND SERVICES. SUMMER 2020 WILL SEE EXTENSIVE RENOVATIONS REVEALED AT OUR PAPHOS HOTELS.



PARASKEVAS PARASKEVA
Hotel Manager,
Louis Phaethon Beach

LOUIS phaethon beach REVEALING A NEW LOOK

When the Louis Phaethon Beach hotel opens its doors again in 2020 guests will be delighted to find a completely renovated look. "I am sure that the changes we have planned for the guest rooms, lobby and main restaurant will be appreciated by both first-time and returning guests. I look forward to welcoming everyone to a new experience in 2020" says the Hotel's Manager Mr Paraskevas Paraskeva.



CHRISTAKIS PARASKEVA
Hotel Manager,
Louis Imperial Beach

LOUIS imperial beach BEAUTIFUL UPGRADES

Following the successful first phase of renovations on the 4-star Plus Louis Imperial Beach last season, we continue in preparation for next year's big reveal. "All the renovations are certain to impress our guests and offer them excellent additional facilities and services" says Mr Christakis Paraskeva, Hotel Manager. Included in the luxury upgrades are the extension of the outdoor veranda; a full renovation of the main restaurant and lobby; the creation of a new pool bar, and an exciting dining concept that will be a first for Louis Hotels.



5-STAR CITY GEM

Located in Cyprus' bustling capital, Nicosia, the historic former Hilton Park has been renamed **Hilton Nicosia** and has secured an additional 10 years under the world-famous Hilton brand in addition to becoming a 5-star hotel.

- Renovation of all rooms and suites
- Full renovation of main Olympia restaurant
- Hotel bar fully renovated and rebranded as Mint Bar
- Creation of a brand-new Executive Lounge



SOFIANNA RESORT & SPA, PAPHOS NEW ADDITION

THE RECENTLY FULLY RENOVATED SOFIANNA RESORT & SPA IS OUR NEWEST HOTEL IN PAPHOS FOR THE NEW SEASON

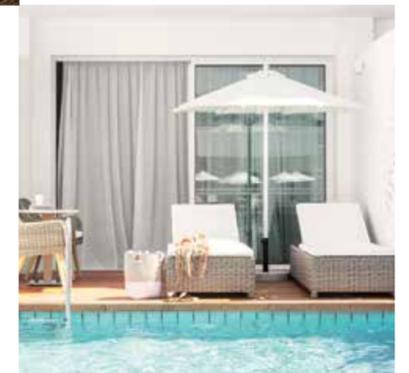
Offering facilities and services designed for the whole family, the modern hotel is ideally positioned to put the city centre and landmark harbour at its guests' feet.

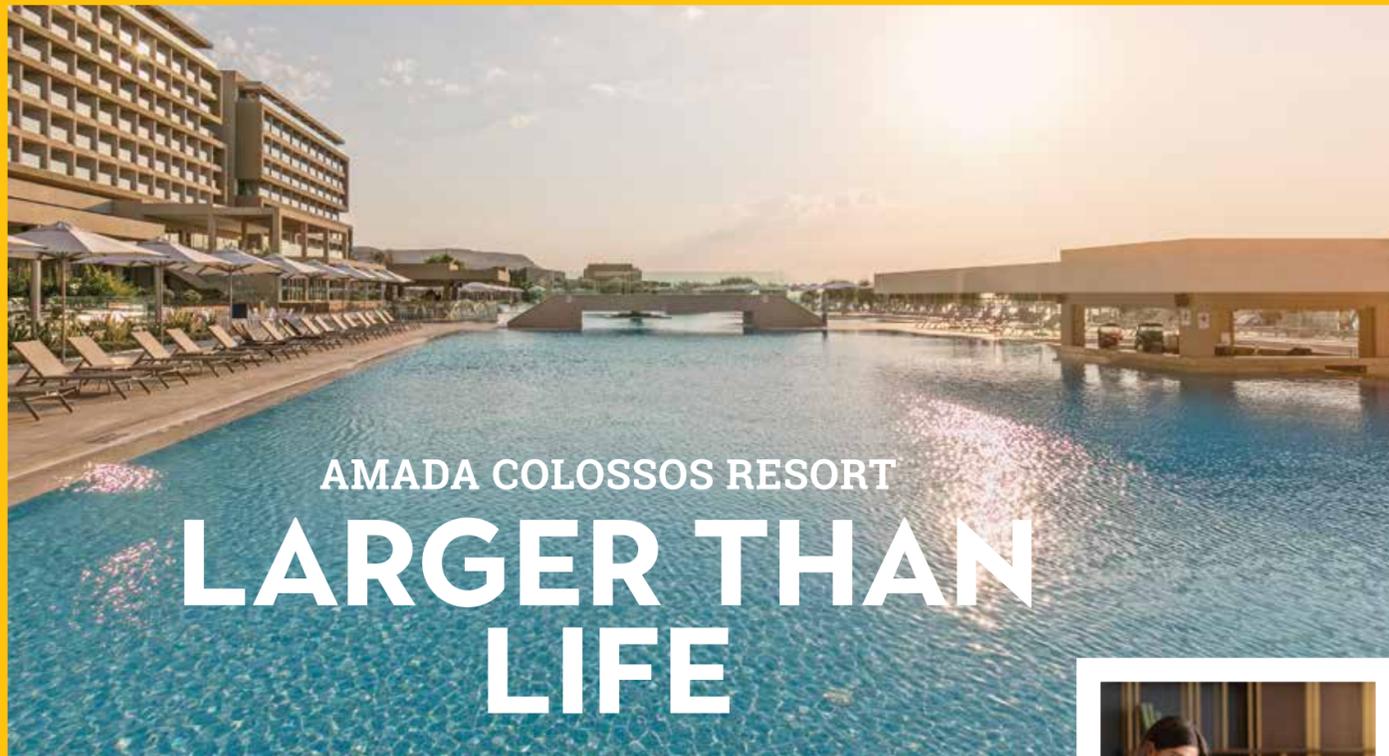
The resort features 172 guest rooms – including Suites, Family and Swim-up – all with contemporary décor and deluxe comforts. Its leisure facilities ensure that everyone is catered for whether seeking a relaxing environment or an active break.



KEY FEATURES

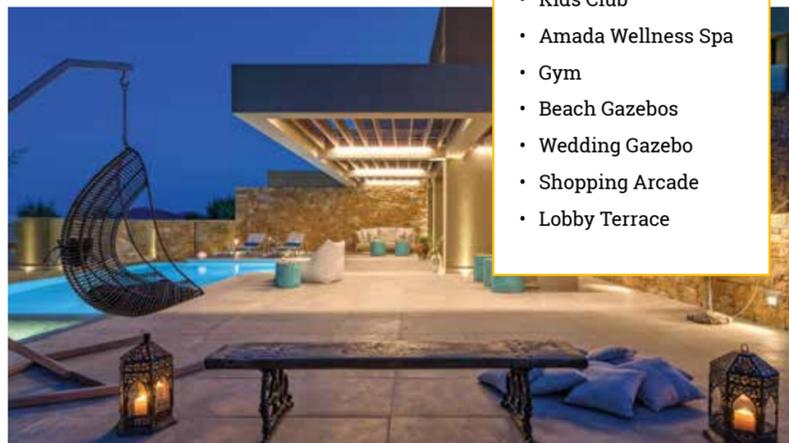
- Great location 450 metres from the sea and just 2km to Paphos harbour and the town centre
- 172 luxury rooms including Standard, Superior, Suites and Swim-up for couples and families
- Delicious dining and drinking options at 3 restaurants, 2 pool bars and 1 lounge bar
- Dive into 4 pools: 2 outdoor family, children's pool with themed water park and 1 indoor pool
- A pampering menu of treatments at the Aphrodite Wellness Spa
- Fully-equipped fitness Centre
- Family facilities with Kids Club, Teens Chill-Out Area and playground.





AMADA COLOSSOS RESORT
LARGER THAN LIFE

WITH THE COMPLETION OF THE FINAL PHASES OF THE AMADA COLOSSOS RESORT IN RHODES, OUR PARTNER HOTEL HAS UNVEILED THE FULL SPECTRUM OF ITS FACILITIES, SERVICES AND DEDICATED ZONES.



FINAL PHASE INCLUDES

- New 'Elite Collection' of accommodation (5 Villas, 12 Sea View Executive Suites & 4 Sea View Deluxe Suites)
- Mad for Snacks and Greek Kafenio added to food F&B portfolio
- Executive Lounge
- Kids Club
- Amada Wellness Spa
- Gym
- Beach Gazebos
- Wedding Gazebo
- Shopping Arcade
- Lobby Terrace

ANOTHER YEAR TO CELEBRATE

LOUIS HOTELS CONTINUE TO ADD A WIDE VARIETY OF AWARDS AND ACCOLADES TO THE GROWING LIST THAT SHOWS RECOGNITION FROM BOTH GUESTS AND INDUSTRY FOR THE QUALITY OF OUR HOTELS, DESTINATIONS AND COLLECTIONS.

LOCAL WINNER

The first Cyprus Tourism Awards took place in May 2019 in Cyprus. Louis Hotels won the Golden Award in the 'Recruiting, Rewarding & Developing Talent' category for its employment programmes for local, young people in the destinations where we operate, as well as the Bronze award in the 'City and Business Hotel' category for the Hilton Nicosia, which also secured 5-star status after completion of its renovations.



(top) Mr Evros Stylianou, Hilton Nicosia's General Manager receiving the award for best business hotel (left) Mr Kyriacos Soteriou, Louis Hotels Executive Chef & Mr Marios Perdios, COO receiving the award for local recruitment.

ENVIRONMENTAL ACCOLADES

Louis Hotels is committed to providing increasingly greener holidays through our series of sustainability measures. This has earned us the following awards and certifications:



- Louis Althea Beach
- Louis Imperial Beach
- The Royal Apollonia
- Family Life Nausicaa Beach



- The King Jason Paphos
- The King Jason Protaras
- Family Life Nausicaa Beach
- Louis Infinity Blu
- Family Life Kerkyra Golf
- Louis Althea Beach
- Louis Corcyra Beach
- Louis Creta Princess Aqua Park & Spa
- Louis Imperial Beach
- Louis Ledra Beach
- Louis Phaethon Beach
- Louis St. Elias Resort
- Louis Zante Beach
- Lti Louis Grand
- Primagol Louis Ionian Sun
- Louis Plagos Beach
- The Royal Apollonia



We are proud to once again be rated highly by our guests based on their personal experiences and positive feedback on some of the world's most respectable review sites.

CERTIFICATE OF EXCELLENCE 2019

20
LOUIS HOTELS

TRAVELERS' CHOICE AWARD 2019

12
LOUIS HOTELS

BEST OF THE BEST

Further cementing our reputation for excellence, our hotels also secured a series of other specialist awards from respected industry leaders, including:



- Iti Amada Colossos Resort
- Louis Phaethon Beach



- Mykonos Theoxenia
- Louis St Elias Resort



- Louis St Elias Resort
- The Royal Apollonia

OUR PEOPLE, OUR COMMUNITY, OUR PLANET

COOPERATION *that cares*

At the helm of a young and dynamic Revenue Department team is Savvas Savva - Louis Hotels Contracting Manager. As the first point of contact for new agreements and signing contracts Savvas and his team of professionals are your initial introduction to the world of Louis Hotels and you will find that they are always ready to assist in creating mutually beneficial partnerships. Savvas is particularly proud of the department: "Each member of this young, talented and highly-qualified department brings a unique set of skills and a great deal of energy and passion to their crucial roles. They are all excited to forge new cooperations and maintain excellent trade partnerships."



Michalis Harakis,
Yield Executive

Andrea Kountouri,
Contracting Executive

Savvas Savva,
Contracting & Revenue Manager

Ioannis Kameris,
Yield Supervisor

Andreas Economides,
Statistics Officer

ON THE ROAD!

Part of our ongoing success is the exclusive network of agents within major markets and the cooperation we enjoy with the trade. As part of our efforts to foster and maintain these relationships we have dedicated UK and Germany representatives who serve as the local liaison for tour operators and travel agents within these markets.



Chris Swaine,
UK Representative

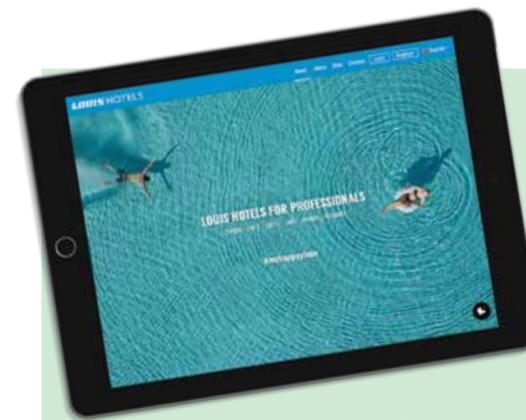
"It's my role to build friendships and relationships with a network of partners in the UK travel industry. I train, inform, prospect and inspire the trade to better sell our fantastic properties. Having worked for many years in the industry, I understand the agents' needs as well as your customers' needs, placing me in an excellent position to support you."
You can contact Chris on: +44 7780 998854



Martin Heithecker,
Germany Representative

"I have been representing Louis Hotels in Germany and Austria since 2012 and my role is to make travel professionals and customers familiar with our great portfolio of excellent holiday hotels and resorts; our family friendly approach; our innovative F&B concepts, and the beautiful destinations where you can find our hotels."
You can contact Martin on: +49 152 53869097

OUR PEOPLE, OUR COMMUNITY, OUR PLANET



THE PROS *of using* LOUSHOTELSPRO.COM

Our dedicated website for professionals offers a host of advantages and makes cooperation between Louis Hotels and our valued agents smooth, expedited and hassle-free. Here's why you should utilize this valuable tool:

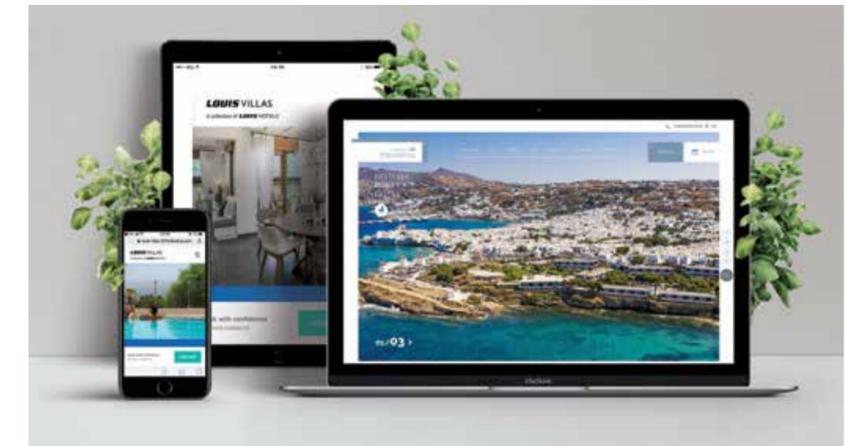
- 1 SIMPLE REGISTRATION PROCESS.
- 2 TRILINGUAL CONTENT IN ENGLISH, GERMAN AND RUSSIAN.
- 3 UNRESTRICTED USE AND DOWNLOAD OF IMAGES, VIDEOS AND OTHER MARKETING MATERIALS.
- 4 ACCESS TO PRACTICAL RESOURCES THAT CAN BE DOWNLOADED IN BULK, INCLUDING OUR TRADE NEWSPAPER, QUICK HOTEL REFERENCE GUIDE, SALES MANUAL, FACT SHEETS AND PACKAGE DETAILS.

NEW MICRO SITES LAUNCHED

As part of our ongoing efforts for easier website navigation, Louis Hotels features separate micro websites for individual hotels, in addition to a central website that lists all our hotels, destinations and collections for one handy port of call. Newly launched this season were micro sites for the Mykonos Theoxenia Boutique Hotel and for our Villa Collection.

For www.mykonostheoxenia.com the emphasis is on the hotel's status as a member of Design Hotels and its fusion of modern aesthetics and sixties glamour, which is reflected in the minimalist use of design and colour.

The Villa Collection now has its own dedicated site www.louisvillas.com that showcases our luxury villas in Protaras collectively, with links to further micro sites for each individual villa or villa complex that feature more details on each.



STAY TUNED

NEW BOUTIQUE HOTEL IN NICOSIA

With the regeneration of Cyprus' capital, Nicosia, Louis Hotels will be further enhancing its presence in the bustling hub of business and culture with a new city hotel that will join our existing and recently renovated hotel Hilton Nicosia.

TRANSFORMING MYKONOS THEOXENIA

The iconic Mykonos Theoxenia Boutique Hotel, member of Design Hotels will soon be revealing plans for a complete and comprehensive renovation that will see this hip hotel cement its pioneering position as the most stylish and glamorous get-a-way in Mykonos.

A COMPETITION WITH FLAVOUR

One of the most popular interactions between Louis Hotels and our guests is our exclusive online competitions, which always attract a great deal of entries. This past season, we asked guests to upload their favourite 'yummy meal' enjoyed at any of our hotels during their stay... and let the delicious, vibrant images do the talking! The prize was a 5-night stay on HB Plus at the brand new Louis Ivi Mare hotel in Paphos, Cyprus, which successfully opened its doors for the 2019 season.



